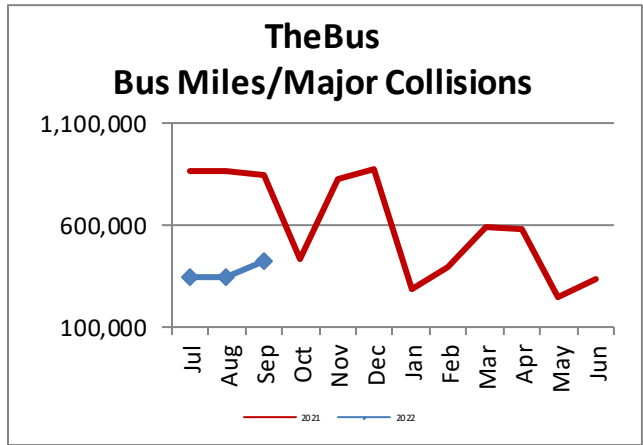
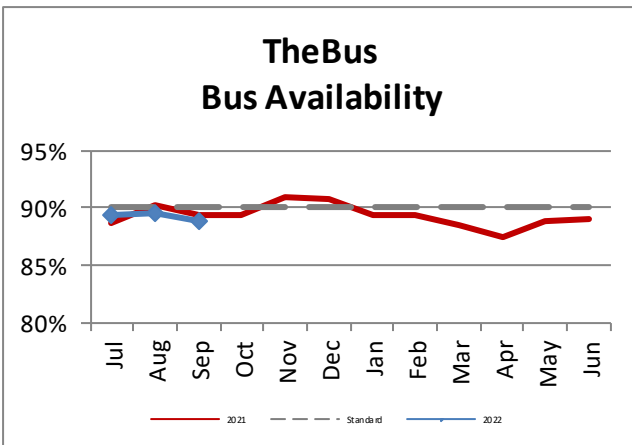
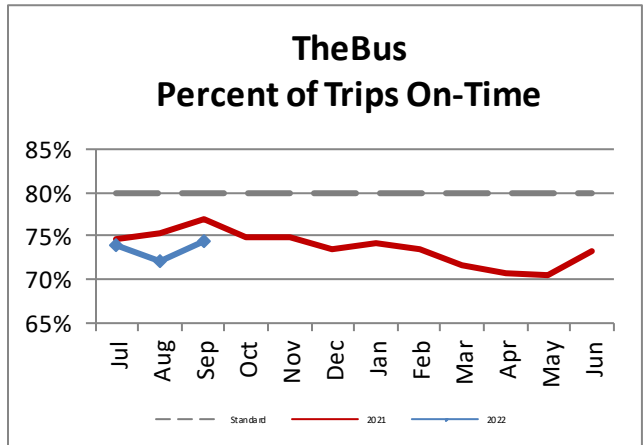
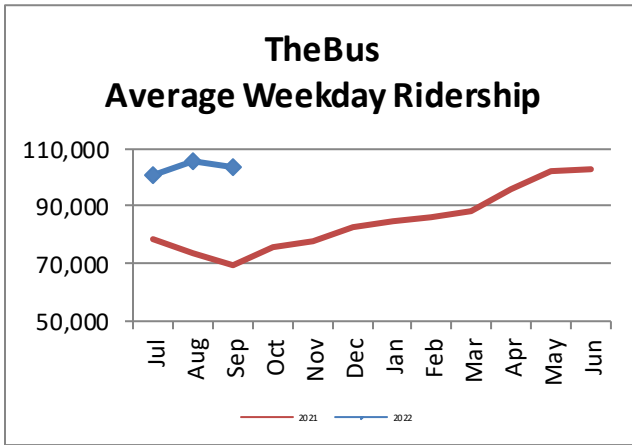


Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending September FY 2022

Key Performance Indicators (KPI)	September FY 2022	September FY 2021	September FY 2020	September FY 2019	Percent Change FY 2021-	YTD for FY 2022	YTD for FY 2021	YTD for FY 2020	September FY 2019	Percent Change FY 2021-2020	Goals
Total Monthly Ridership	2,786,538	1,871,480	5,161,490	5,090,452	48.89%	8,580,413	6,055,228	15,324,289	15,377,402	41.7%	
Average Weekday Ridership	103,518	69,248	196,781	196,755	49.5%	103,549	73,879	187,641	189,075	40.16%	220,000
Percent of Trips On-Time	74.5%	76.9%	70.2%	70.2%	-2.4%	73.6%	75.6%	71.7%	71.2%	-2.06%	80%
Bus Availability	88.8%	89.5%	89.7%	90.8%	-0.7%	89.3%	89.5%	90.1%	90.7%	-0.2%	90%
Bus Miles/Major Collisions	421,926	843,015	466,486	220,857	-49.95%	371,196	856,664	350,537	264,761	-56.67%	200,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)						2.86	1.73	1.58	1.89	65.32%	3.00
Bus Miles/Mechanical Road Calls	12,142	13,934	9,147	10,974	-12.86%	12,178	11,774	10,123	10,706	3.43%	10,000
Spare Ratio	51.26%	64.05%	20.62%	20.35%	-12.79%	51.98%	85.1%	21.2%	20.2%	-33.16%	>20%
Percent of Inspections Comp. On-Time	100%	100%	100%	100%	0%	100%	100%	100%	100%	0%	98%
Percent Maintained Pullouts	99.72%	99.53%	98.72%	99.5%	-0.28%	99.54%	99.62%	98.63%	99.49%	-0.46%	100%
Cost per Hour	\$146.03	\$145.31	\$130.23	\$131.36	0.49%	\$153.98	\$151.32	\$135.09	\$134.06	1.75%	\$120
Cost per Trip	\$6.37	\$9.45	\$3.51	\$3.35	-32.57%	\$6.68	\$9.26	\$3.73	\$3.52	-27.84%	\$2.50
Cost per Mile	\$10.52	\$10.49	\$9.71	\$9.66	0.3%	\$11.14	\$10.91	\$10.09	\$9.95	2.08%	
Farebox Recovery	N/A	9.43%	23.76%	26.98%	0%	N/A	9.65%	22.63%	25.12%	N/A	27%
Trips per Hour	22.91	15.37	37.10	39.19	49.03%	23.06	16.34	36.32	38.87	41.15%	48
Trips per Mile	1.65	1.11	2.77	2.88	48.75%	1.67	1.18	2.71	2.83	41.57%	
Passenger Miles per Revenue Hour	111.02	78.03	167.07	209.31	42.3%	114.09	82.85	181.52	210.23	37.71%	250
Average System Speed	12.73	13.17	12.57	12.76	-3.3%	12.73	13.19	12.52	12.75	-3.46%	
Percent Complete in 30 Days (Customer)	98%	93%	95%	97%	5%	97.3%	95%	95%	96.3%	2.3%	98%
Complaint Rate (Complaints per 100,000 Trips)	17.91	20.20	12.44	9.65	-11.34%	17.38	22.37	11.71	9.67	-22.27%	10



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